webex
by CISCO

Webex for Defense in Microsoft Teams

Bring enterprise-grade Webex for Defense HCS-D Calling directly to Microsoft Teams

Many government agencies including the DoD are using Microsoft Teams for their meetings and messaging and are using Cisco for their calling. Because Webex for Defense HCS-D uses Cisco UCM calling in the cloud, DoD organizations that need to use both Microsoft Teams and Webex for Defense Calling can install a plug-in for their Microsoft Teams endpoints and continue to use both platforms. Webex for Defense HCS-D integration with Microsoft Teams eliminates the complexity of multiple collaboration programs.

The Webex for Defense HCS-D Calling App for Microsoft Teams is a plug-in application within Microsoft Teams that enables users to make voice and video calls from within Microsoft Teams using Cisco's Webex for Defense UCM Cloud. The App is simple to deploy with client-side integration, and significant cost savings are achieved due to no change in on premises calling plans and continuing to use both Webex and MS Teams through this integrated app.

Calling with Webex provides comprehensive features while integrating with Microsoft Teams

Webex for Defense HCS-D Calling integration with Microsoft Teams provides a more complete experience that includes call history, presence, and mid call controls.

- Extensive softphone capabilities

- Video and voice calling and voice messaging

- IM, presence, and desktop sharing

- VPN-less access, single sign-on for PC, Mac, tablet and smartphone

- On-premises and cloud deployment

- Virtualized Desktop (VDI)

- Leverages Cisco calling infrastructure

- Click to call with your existing Cisco phones or soft client

- No compromise on calling features

- No dial plan or routing re-configuration required.

Empower workers with Webex for Defense HCS-D Calling through the familiar Microsoft Teams interface

Clients have an easy calling procedure without changing applications on their device. A single button launches a call from within Microsoft Teams using their local directory. Users do not need to launch a separate app for Webex for Defense HCS-D or Cisco UCM calling. Users make Webex calls by clicking on the Webex Call icon within the Teams left nav interface. This opens a window within the Teams client that enables users to search their directory and make Webex calls. A Webex live call pop-up window appears for outbound and inbound calls. Users have full access to call control features from the Webex live call window, including hold, transfer, conference, as well as access to voicemail.

Microsoft Teams client-based integration

The Cisco Jabber calling App for Microsoft Teams is a plug-in application within Microsoft Teams that enables Microsoft Teams users to make voice/video call from within Microsoft Teams using Cisco's Webex for Defense's UCM Cloud.

- Simple to deploy client-side integration
- Client side means no changes to infrastructure or configuration

Webex for Defense HCS-D offers a unique yet simple path to cloud calling

With the government's push to cloud communications, agencies who use Cisco on-premises calling can transition to cloud calling at their own pace. Only Cisco can offer on premises and cloud calling through Webex for Defense HCS-D. Webex for Defense HCS-D provides the scenario where some calling can be handled from their on-premises system and others from the cloud. The Webex for Defense calling app allows users to continue to use one user interface for both on-premises and cloud calling while keeping their same calling plans. Webex for Defense provides the best transition to cloud calling without any infrastructure changes.

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Webex meets government challenges

Digital collaboration, video conferencing, and communications tools are some of the most important investments governments make, and they rightfully expect their investments to deliver exceptional experiences for their end users, ease of management for their IT departments, and outcomes that align with strategic priorities. Webex understands this and has built a comprehensive platform that can integrate with key government operations and meet the challenges of hybrid work.

Cisco Jabber Calling App added to Microsoft Teams Client without any infrastructure changes

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For more information
Please visit www.webex.com/industries/government/defense

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